

May 4, 2021

A Public Hearing for the Board of Trustees was held on the above date at 8:00 pm.

Present were Mayor Kevin M. Fitzgerald, Trustees Lynn Pombonyo, Archie T. Cheng, Frank J. Chiara, and Jennifer Stewart, Village Administrator Gerard M. Bambrick, Village Clerk Susan E. Walsh, Superintendent of Public Works Kevin Ginnane, Superintendent of Buildings Renee Marcus, Police Commissioner Stephen McAllister, Deputy Village Clerk Rosaleen Shea, Village Attorney John E. Ryan, Court Reporter Catherine Murphy, Applicant, Paul Dandin, District Manager of Team Car Care East LLC, d/b/a Jiffy Lube #167.

The application of Team Car Care East LLC d/b/a Jiffy Lube #167, for a Special Use Permit Revision, Section 99-46, to allow for a change to the approval granted in 1984 for the alteration and extension of an existing nonconforming repair garage at 50 Jericho Turnpike located in the B-2 Business District. This application is a Special Use Extension as set forth by Article VII, Section 99-46 of the Floral Park General Ordinance that no legal nonconforming use or structure may be enlarged or extended unless the use therein is changed to a conforming use or where a special permit for such enlargement or extension of the use and/or structure shall have been granted by the Board of Trustees after a public hearing.

The structure for which said Special Permit is applied is situated on the southwest corner of the intersection of Jericho Turnpike and Tulip Avenue, known as 50 Jericho Turnpike, Section 32, Block 47, Lot(s) 56 on the Nassau County Tax Map.

Trustee Pombonyo offered Resolution No. 2021-88 to reserve decision and close the public hearing.

The Resolution was seconded by Trustee Cheng and adopted on roll call as follows:

Trustee Pombonyo	- Aye
Trustee Cheng	- Aye
Trustee Chiara	- Aye
Trustee Stewart	- Aye
Mayor Fitzgerald	- Aye

The hearing was closed at 8:31 pm.

A copy of the transcript and a copy of the legal notice of public hearing is attached and made a part of these minutes.

Susan E. Walsh
Village Clerk

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

M I N U T E S
OF THE MEETING
OF THE
PUBLIC HEARING
INCORPORATED VILLAGE OF FLORAL PARK
May 4, 2021
8:00 p.m.

P R E S E N T:

- | | |
|-----------------------|----------------------|
| KEVIN M. FITZGERALD, | MAYOR |
| DR. LYNN POMBONYO, | DEPUTY MAYOR/TRUSTEE |
| ARCHIE T. CHENG, ESQ. | TRUSTEE |
| JENNIFER STEWART, | TRUSTEE |
| FRANK J. CHIARA, | TRUSTEE |

ALSO PRESENT:

- JOHN RYAN, ESQ. Village Attorney
GERARD M. BAMBRICK, Village Administrator
SUSAN E. WALSH, Village Clerk
RENEE MARCUS, Supt. Public Works & Bldgs.
STEPHEN MCALLISTER, Police Commissioner

Catherine P. Murphy
Court Reporter

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 MAYOR FITZGERALD: Good evening everyone.

2 I will ask you to stand for the Pledge of

3 Allegiance.

4 (Pledge of allegiance said.)

5 MAYOR FITZGERALD: Good evening everyone

6 and welcome to Village Hall for our first

7 meeting in May. This evening, we have two

8 public hearings. Then we will have our normal

9 agenda followed by the Board reports and last

10 comments from the public on anything and

11 everything.

12 So, if I may, we'll start with the public

13 hearing for Team Car LLC is the applicant here.

14 If I ask the Clerk to read the notes of the

15 public hearing.

16 MAYOR FITZGERALD: Thank you, Mayor

17 Fitzgerald.

18 Legal Notice. Notice of Public Hearing,

19 Incorporated Village of Floral Park.

20 Notice is Hereby Given that the Board of

21 Trustees of the Incorporated Village of Floral

22 Park, New York, will hold a Public Hearing at

23 Village Hall, One Floral Boulevard, Floral

24 Park, New York on May 4, 2021 at 8:00 p.m. in

25 relation to the following application:

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 The application of Team Car Care East,
2 LLC, d/b/a Jiffy Lube #167, for a Special Use
3 Permit Revision, Section 99-46, to allow for a
4 change to the approval granted in 1984 for the
5 alteration and extension of an existing
6 nonconforming repair garage at 50 Jericho
7 Turnpike located in the B-2 Business District.
8 This application is a Special Use Extension as
9 set forth by Article VII, Section 99-46 of the
10 Floral Park General Ordinance that no legal
11 nonconforming use or structure may be enlarged
12 or extended unless the use therein is changed
13 to a conforming use or where a special permit
14 for such enlargement or extension of the use
15 and/or structure shall have been granted by the
16 Board of Trustees after a public hearing.

17 The structure for which said Special
18 Permit is applied is situated on the southwest
19 corner of the intersection of Jericho Turnpike
20 and Tulip Avenue, known as 50 Jericho Turnpike,
21 Section 32, Block 47, Lot 56 on the Nassau
22 County Tax Map.

23 A copy of the application is on file in
24 the Office of the Village Clerk, One Floral
25 Boulevard, Floral Park, New York and may be

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 examined by any persons interested therein
2 during business hours Monday through Friday
3 inclusive, except legal holidays, from 8:30
4 a.m. to 4:30 p.m.

5 Now Take Notice that all parties in
6 interest and citizens will be given the
7 opportunity to be heard at the aforesaid time
8 and place.

9 By Order of the Board of Trustees,
10 Incorporated Village of Floral Park, New York,
11 Susan E. Walsh, Village Clerk, Dated April 23,
12 2021.

13 And that the Legal Notice has been
14 published in the official paper of the
15 Incorporated Village of Floral Park, New York,
16 and posted according to law and was sent to the
17 Nassau County Planning Commission and pursuant
18 to section 239-L&M of the General Municipal Law
19 determined to defer to the Village to take
20 action as deemed appropriate.

21 MAYOR FITZGERALD: Thank you. I would
22 like to place on the record the applicant
23 previously filed an affidavit of service
24 indicating that all neighbors within a 200 foot
25 radius of the dwelling and have been served

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 with notice.

2 I would also like to announce that the
3 Board had previously adopted a resolution
4 determining that the application does not have
5 a significant impact on the environment as
6 defined by State Environmental Quality Review,
7 known as SEQRA.

8 With that, I would like to invite the
9 applicant to come up. If you can state your
10 name and address for the Stenographer.

11 PAUL DANDIN: My name is Paul C. Dandin.
12 My address is 182-30 Wexford Terrace, Jamaica,
13 New York 11432.

14 (Whereupon, the Mr. Dandin was sworn in.)

15 MAYOR FITZGERALD: Good evening and
16 welcome to Village Hall. Before you start, can
17 you just explain your -- I'd like to get a
18 description of what you are proposing to do.
19 Before you do that, can you give commentary
20 about your relationship with the owner and the
21 applicant.

22 PAUL DANDIN: I'm the district manager for
23 Jiffy Lube. I've been with the company about
24 14 years. I actually started at the Floral
25 Park location in 2007.

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 MAYOR FITZGERALD: Thank you. Can you
2 describe what you are proposing to do with the
3 application?

4 PAUL DANDIN: So, we are just trying to
5 extend our application to do spark plug
6 exchange and brake fluid exchange services.
7 Currently we do oil change and inspections.

8 MAYOR FITZGERALD: We received a list of
9 various services. Is that the list that you
10 are proposing to do or just the two things you
11 mentioned?

12 PAUL DANDIN: So, the two things will be
13 like phase one, those two services. Probably
14 approximately a year, we'll do product extend
15 services.

16 MAYOR FITZGERALD: Why is there two
17 different phases of that?

18 PAUL DANDIN: To train the team at the
19 store of the location to get familiar with the
20 two services first and before you expand on to
21 more services. You just want to space the
22 services first.

23 MAYOR FITZGERALD: Okay. I guess for the
24 record, can we have the services proposed
25 entered into the record? Can we have it?

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 MS. WALSH: Yes.

2 MAYOR FITZGERALD: I guess we all probably
3 have a couple of questions. I would like to
4 start, if you have no further commentary of
5 what you are proposing to do because we do have
6 some questions.

7 PAUL DANDIN: Okay. That's fine.

8 MAYOR FITZGERALD: What are the hours
9 going to be?

10 PAUL DANDIN: So currently doing 8 to 6,
11 Monday to Saturday and then 10 to 5 on Sunday.

12 MAYOR FITZGERALD: Do you expect more,
13 less or the same amount of business with this
14 change?

15 PAUL DANDIN: We should get more business.

16 MAYOR FITZGERALD: With more business, are
17 you expecting cars to have to either queue up
18 to obtain the services or park somewhere and
19 wait?

20 PAUL DANDIN: No. All our services will
21 be done during business hours like previously
22 as before.

23 MAYOR FITZGERALD: If you have ten cars
24 coming in at once or they're scheduled
25 appointments, are they queuing up?

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 PAUL DANDIN: Excuse me?

2 MAYOR FITZGERALD: Are you going to have a
3 line of cars waiting for services basically?

4 PAUL DANDIN: So, we roll this out in
5 about 18 different locations. We don't have
6 any lines waiting for services currently in the
7 other locations.

8 MAYOR FITZGERALD: If there was a line,
9 how would you deal with it, especially since
10 you are at a busy corner? If there was a line
11 for services, it could extend to the street.
12 How will you deal with that?

13 PAUL DANDIN: We will try to park the
14 vehicles in the parking lot or set up an
15 appointments because we can't do if we do
16 overwhelm services, we can't perform on the
17 same day so we recommend to do appointment
18 services.

19 MAYOR FITZGERALD: One other condition
20 with the 1984 grant that we gave, the Village
21 gave at the time, was there will be no parking
22 overnight. Are you going to continue with that
23 or are you expecting to have cars parked
24 overnight?

25 PAUL DANDIN: No, we don't expect to have

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 cars overnight.

2 MAYOR FITZGERALD: You will be okay with
3 the condition of the application to have no
4 cars parked overnight?

5 PAUL DANDIN: Yes.

6 MAYOR FITZGERALD: I'd like to turn it
7 over to the Board with questions. I will start
8 with the Deputy Mayor Dr. Pombonyo.

9 TRUSTEE POMBONYO: Thank you. Thank you
10 for coming in to speak with us. We appreciate
11 it.

12 PAUL DANDIN: No problem.

13 TRUSTEE POMBONYO: Questions I have heard
14 that the structure itself is going to stay the
15 same, the footprint of your building will be
16 the same?

17 PAUL DANDIN: Correct.

18 TRUSTEE POMBONYO: Are you doing any
19 structural changes on the inside of it?

20 PAUL DANDIN: Only renovations, not any
21 structural changes to the floor or the walls or
22 anything like that, maybe painting and putting
23 in a new roof or siding or gutters or anything
24 like that just to make it look more attractive.

25 TRUSTEE POMBONYO: Do you expect in phase

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 one or phase two, you're obviously increasing
2 your services, will there be an increase in the
3 amount of noise that neighbors or those around,
4 businesses around, might hear or be bothered
5 by?

6 PAUL DANDIN: Currently, the only services
7 that we will offer that could pull in noises
8 are brakes, changing brakes, but not anything
9 louder or anything like that.

10 TRUSTEE POMBONYO: Do you do much work
11 outside or is it pretty much within the
12 building?

13 PAUL DANDIN: It is inside the building.
14 No work outside.

15 TRUSTEE POMBONYO: How about increases in
16 other traffic, like trucks making deliveries,
17 do you expect that to happen more frequently?

18 PAUL DANDIN: Not at all. We just get our
19 parts from the Advance Auto Parts Store that's
20 next door and we buy from there. We don't get
21 any from outside, any of the items.

22 TRUSTEE POMBONYO: No big trucks coming
23 through?

24 PAUL DANDIN: No.

25 TRUSTEE POMBONYO: How many employees do

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 you expect to be there throughout the work day?

2 PAUL DANDIN: Typical work day is about
3 six employees.

4 TRUSTEE POMBONYO: During the transitional
5 time as you add the services, will you,
6 yourself, or another manager be on-site
7 supervising the work?

8 PAUL DANDIN: Periodically I visit that
9 location. The district managers, I have 9 in
10 Nassau County. It is my business to visit at
11 least once a week.

12 TRUSTEE POMBONYO: That will continue?

13 PAUL DANDIN: Correct.

14 TRUSTEE POMBONYO: Thank you.

15 MAYOR FITZGERALD: Thank you. Trustee
16 Cheng.

17 TRUSTEE CHENG: Now I'm getting a little
18 confused. When we talk about both phases, you
19 do New York State inspection?

20 PAUL DANDIN: We currently still do.

21 TRUSTEE CHENG: Do you make the repairs of
22 the vehicles now?

23 PAUL DANDIN: If the vehicle fails for
24 inspection for something, we do not perform, we
25 recommend them to a mechanics shop and give

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 them ten days to come back with the repair and
2 pass inspection.

3 TRUSTEE CHENG: Most of the items I'm
4 looking at here will encompass any repair for
5 vehicle inspection standpoint?

6 PAUL DANDIN: Currently, no, but the phase
7 two, one with the brakes and rotors will.

8 TRUSTEE CHENG: Will. I will ask you, so,
9 you're doing a repair and don't have the part
10 and a person pulls in at 4:00 and Advance
11 doesn't have the part, where is that vehicle
12 going to go?

13 PAUL DANDIN: So, in a situation like
14 that, if we have a vehicle with servicing and
15 breaks down and we have no way of getting it
16 out of the building, we would leave it inside
17 the building.

18 TRUSTEE CHENG: You have approximately, if
19 I'm not mistaken, room for six vehicles to park
20 on the bays in existence at the present time?

21 PAUL DANDIN: Correct.

22 TRUSTEE CHENG: You don't expect
23 additional noise when you talk about shock
24 replacements or strut replacements?

25 PAUL DANDIN: I'm not sure if we were

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 going to do shocks. I'm not sure if it is
2 added on there.

3 TRUSTEE CHENG: It is on there.

4 PAUL DANDIN: Okay.

5 TRUSTEE CHENG: I have done a little work
6 on cars before and sometimes those shocks can
7 be kind of tough. You get the air hammers on
8 those to take off the bolts, it is going to get
9 loud.

10 PAUL DANDIN: You are correct with that.
11 But we have one multi-care location in Woodside
12 and we currently do not do shocks that's why --

13 TRUSTEE CHENG: I'm looking at your list
14 here. I don't want to go through the list and
15 decide what you can do and what you can't do.
16 This is what you are asking for. What you are
17 asking for is all encompassing and if we
18 approve the application, this is the list that
19 is in the application.

20 PAUL DANDIN: I understand.

21 TRUSTEE CHENG: Okay. That's it for now.

22 MAYOR FITZGERALD: Thank you. Just to
23 follow on the back of Trustee Cheng's
24 questions. When the work is being done, are
25 the bay doors going to be open? I'm not a car

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 guy. I don't know shocks.

2 TRUSTEE CHENG: You don't fix anything.

3 MAYOR FITZGERALD: I don't fix anything.

4 But I know, I guess obviously fixings shocks
5 creates a lot more noise then maybe putting air
6 in a tire. Will the bay doors be closed when
7 there are more noisy repairs going on?

8 PAUL DANDIN: So, currently weather
9 permitting, we have the bay doors open, but I
10 will assume the same will continue with the
11 services.

12 MAYOR FITZGERALD: What about the
13 neighbors who are there, with the increase of
14 the noises, has there been any thought behind
15 any mitigants that you can help with the houses
16 behind there so some of the increased noise
17 won't be as impactful?

18 PAUL DANDIN: I could propose if we are
19 doing those kinds of services like that 9to
20 close the bay doors. We left the bay doors
21 open now to show we are open.

22 MAYOR FITZGERALD: So, there's a part of
23 this that you maybe willing to put in that the
24 bay doors be closed during certain services?

25 PAUL DANDIN: Correct.

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 MAYOR FITZGERALD: Thank you. Trustee
2 Chiara.

3 TRUSTEE CHIARA: Yes. Thank you. So, is
4 Jiffy Lube a franchise?

5 PAUL DANDIN: Correct.

6 TRUSTEE CHIARA: Are all these changes
7 approved by the franchise?

8 PAUL DANDIN: Yes.

9 TRUSTEE CHIARA: You said they have been
10 that way at other franchises throughout the
11 city?

12 PAUL DANDIN: Correct. We have 19 other
13 locations in New York, all 18 of them currently
14 change to phase one except for one that has the
15 multi-care services.

16 TRUSTEE CHIARA: Normally for Jiffy Lube,
17 it is a drive-up service. You pride yourself
18 in getting in and out. How do you
19 differentiate from people driving up to get the
20 oil changed quickly and people coming in to get
21 the service? Do you have two separate lines or
22 are you going to have some sort of system
23 there?

24 PAUL DANDIN: So, if we have a multi-car
25 service being performed at the location

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 currently, we ask the guests to set up an
2 appointment because we have one in the bay.
3 So, we greet the guests outside, allow them to
4 pull up, find out if it's an oil change or
5 inspection or any extra services, ancillary
6 services, as you mentioned. We will go about
7 it in that way.

8 TRUSTEE CHIARA: So, in that light, you
9 will have certain bays dedicated just to the
10 oil changes and certain bays dedicated to
11 services?

12 PAUL DANDIN: Correct.

13 TRUSTEE CHIARA: It is my understanding
14 you will have to limit the amount of services
15 depending on the amount of people coming in?

16 PAUL DANDIN: Correct.

17 TRUSTEE CHIARA: So, like the Mayor
18 mentioned to you, the back service gates, the
19 doors are usually left open. I know what the
20 Mayor said. Will you be willing to close the
21 back service doors to alleviate the noise to
22 the residents?

23 PAUL DANDIN: Yes, we can accommodate
24 that. Yes.

25 TRUSTEE CHIARA: And once again, I know

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 Archie mentioned that if the service is not
2 complete and you have more than six cars, where
3 are you going to put the cars?

4 PAUL DANDIN: Well, to be honest, in the
5 14 years I have been with Jiffy Lube, we never
6 had a situation where we had to house more than
7 six vehicles. With the location that's in
8 Woodside, it is only one or two vehicles at max
9 that had to stay over from my experience. They
10 have been doing that for two years now.

11 TRUSTEE CHIARA: What about major
12 services, the noise that generates to the
13 neighbors. We want you to be cognizant of
14 that, that you limit the amount of noise that
15 the neighbors are subject to.

16 PAUL DANDIN: I understand that. I
17 remember when I started in 2007, we were louder
18 and with the bay closed and stuff like that.
19 But it is a different time now, so everything
20 has changed with that. We're not as loud as I
21 remember previously.

22 TRUSTEE FITZGERALD: Thank you.

23 MAYOR FITZGERALD: Thank you. Trustee
24 Stewart.

25 TRUSTEE STEWART: Hello. Based on what

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 Trustee Chiara is saying, is there a way to get
2 out of the line, other than to go through the
3 bays? For example, if I pull up and I want to
4 do the full service thing but you're booked and
5 want me to come back on Tuesday, if I am on the
6 line and someone is in front of me and someone
7 is behind me, how do I then exit?

8 PAUL DANDIN: So, Floral Park's Jiffy Lube
9 store is a unique set up. We have arrows
10 pointed for vehicles coming towards the right.
11 That's where they should enter. If they exit,
12 exit left towards where the parking is at.

13 TRUSTEE STEWART: I can exit the line
14 going around the building?

15 PAUL DANDIN: Correct.

16 TRUSTEE STEWART: So, I think there are 41
17 services on this list. How many do you
18 currently perform?

19 PAUL DANDIN: I'm not sure what is on the
20 list, to tell you the truth.

21 MS. WALSH: This is the list.

22 TRUSTEE STEWART: Sorry, I didn't mean for
23 it to be a test.

24 PAUL DANDIN: So, the services we
25 currently do is automatic transmission fluid

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 service, belt replacement, air conditioner
2 recharge, fuel filter replacement, fuel system
3 cleaning, catalytic converter replacement,
4 engine flush, tire rotation, engine air filter
5 replacement, lightbulb installation, radiator
6 cap replacement, wiper blade replacement,
7 windshield repellent treatment, headlight
8 restoration service, New York State Inspection.

9 TRUSTEE STEWART: So, that's 17. I'm
10 pretty sure it is 17. So, the rest then, two
11 of them are in phase one and the remaining, it
12 is a test for me, I'm not doing the math, come
13 in phase two?

14 PAUL DANDIN: Correct.

15 TRUSTEE STEWART: What were the two, brake
16 fluid exchange and?

17 PAUL DANDIN: And spark plug service.

18 TRUSTEE STEWART: Why are there only two
19 services in phase one and an additional 15 in
20 phase two?

21 PAUL DANDIN: There's any measure to get
22 the store ready for phase two. You have to get
23 familiar with the extra services because
24 everything I mentioned before is pretty much a
25 basic service, just fluid exchange. These two

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 services get more into a repair phase.

2 TRUSTEE STEWART: So, how do your
3 technicians get trained to do these additional
4 23 services?

5 PAUL DANDIN: Initially, they go through a
6 computer based training and go to live training
7 with at least two weeks with myself and another
8 training.

9 TRUSTEE STEWART: Will that take place at
10 the Floral Park store?

11 PAUL DANDIN: Typically. It might be in a
12 different location. We haven't set anything in
13 stone. Sometimes it will be at the store or
14 different store location. That's where you do
15 the services.

16 TRUSTEE STEWART: What about changes in
17 signage if you are offering 23, 25 new
18 services?

19 PAUL DANDIN: So currently, they will
20 change the banners in front of the store and
21 then the current sign that says Jiffy Lube,
22 they will put a sticker that says multi-care.
23 That's it.

24 PAUL DANDIN: What about the waste
25 products that come from these additional

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 services, I would assume that some of these
2 liquids are hazardous?

3 PAUL DANDIN: So, the current liquids that
4 we do house in the store, we have a waste tank
5 and a company comes and picks that up.

6 TRUSTEE STEWART: So, that will continue?

7 PAUL DANDIN: Correct, but none of the
8 services that we want to add on would -- it is
9 not fluids at all.

10 TRUSTEE STEWART: Power steering fluid
11 exchange?

12 PAUL DANDIN: It will house as the same
13 thing as automatic transmission fluid or
14 radiator fluid or coolant. It falls into the
15 same category.

16 TRUSTEE STEWART: These services will not
17 require any additional deliveries to the shop?

18 PAUL DANDIN: It will require a delivery
19 from Advance. They usually use a small car or
20 they walk it over.

21 TRUSTEE STEWART: So, all your equipment
22 comes from Advance?

23 PAUL DANDIN: Correct.

24 TRUSTEE STEWART: Okay. So, that makes
25 sense. What about, have you received any

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 complaints from the neighbors regarding noise
2 or garbage or loitering or --

3 PAUL DANDIN: I have been district manager
4 for the Floral Park location about two, going
5 on three years. I have not got a complaint
6 about that.

7 TRUSTEE STEWART: One of the things on
8 there is light engine repair. What is light
9 engine repair?

10 PAUL DANDIN: It is a category, but it
11 goes to spark plugs, not no major engine work.
12 Maybe an alternator change or a starter.

13 TRUSTEE STEWART: Forgive my ignorance,
14 Advance has all those things?

15 PAUL DANDIN: Correct. Anything that,
16 waste from the whole part, Advance picks it up
17 and brings it back to their location.

18 TRUSTEE STEWART: Thank you.

19 PAUL DANDIN: You're welcome.

20 MAYOR FITZGERALD: Thank you, Trustee
21 Stewart. I have I seen the application was
22 filed by Lillian Nicholson, the compliance
23 manager in Irving, Texas?

24 PAUL DANDIN: Correct.

25 MAYOR FITZGERALD: What is your

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 relationship with the compliance manager?

2 PAUL DANDIN: Any compliance issues we
3 send it to the compliance department. I met
4 her briefly maybe once before.

5 MAYOR FITZGERALD: So, if we have an issue
6 with the use and it wasn't approved, who do we
7 go to, to you, the compliance manager to
8 rectify?

9 PAUL DANDIN: You can go to me and I will
10 forward it to the proper department. If it is
11 a complaint that I will get, it will go
12 directly to me.

13 MAYOR FITZGERALD: Okay. That's all the
14 questions we have. Do you want to take a seat
15 and I will ask anyone in the audience that
16 would like to come up and speak either for or
17 against this application. Mr. Kis.

18 KEVIN KIS: Kevin Kis, 23 Florence Street,
19 Floral Park, New York. To Mayor Fitzgerald and
20 the Board of Trustees, I would like to voice my
21 strong opposition to proposed changes that
22 Jiffy Lube operates off under.

23 I've lived at my residence at 23 Florence
24 since '85. A special permit was issued in
25 1984. My family and I have been around Jiffy

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 Lube since its inception. For the past 36
2 years, I've lived with numerous problems with
3 Jiffy Lube operations.

4 The biggest problem I have with them are
5 the employees and management. The employees
6 use the property as a race course, playing loud
7 music, yelling and smoking marijuana. I did
8 call and speak to the management to try to
9 resolve any of the problems. To my amazement,
10 the managers response was there was no problem
11 or I am the problem. I called them. I reached
12 out to Jiffy Lube corporate office. This was
13 met with a non return phone calls to didn't
14 answer the phone, said they would get back to
15 me, which in the end they never did.

16 In the end, I stopped calling Jiffy Lube
17 and got the Village of Floral Park involved. I
18 requested a Jiffy Lube special permit to be
19 revoked in October of 2008 and it brought to
20 the Village Board for their consideration. The
21 Village Board rejected my petition at the time
22 saying six allegations set forth in the
23 petition both individually and collectively, do
24 not rise to the level of revoking a special
25 permit.

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 Jiffy Lube has at one time or another
2 violated the special permit, specifically page
3 4, number 2. Page 5, 1, 2, 3, 6 and 7. Jiffy
4 Lube wants to turn their operations into a one
5 role repair shop. I did not want the noise,
6 air pollution and potential increase of volume
7 of customers who are a detriment to my family
8 and neighbors.

9 Enclosed, I hope Mayor Fitzgerald and
10 Board of Trustees will take into consideration
11 of what the predecessor did. A special grant
12 was put in place to protect the residents and
13 neighborhood. I hope you can see this in your
14 vision. It is not time to concede anything
15 with major corporations. They only care about
16 making money and nothing else. Thank you.

17 MAYOR FITZGERALD: Thank you, Mr. Kis.

18 KEVIN KIS: You can have this --

19 MS. WALSH: I'll take that.

20 KEVIN KIS: -- for your records. Thank
21 you.

22 MAYOR FITZGERALD: Is there anyone else
23 that would like to speak in the audience or is
24 there anyone on Zoom? If you can raise your
25 hands or put it in the chat, we will unmute it.

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 Seeing none, if you can come back up. So,
2 there's some opposition and there is concern by
3 the resident. I don't know if you have any
4 thoughts on that or is his Counsel on? No need
5 to speak but happy to answer any questions.

6 PAUL DANDIN: The only thing I was going
7 to say, I could do a conditional without the
8 suspension work or not. I could, but I will
9 request that we can't do conditions if there's
10 opposition between the town for any noise
11 issues. That's the only service I think that
12 will cause some noise in the neighborhood.

13 MAYOR FITZGERALD: Okay.

14 TRUSTEE CHENG: That will be definitely
15 allowed.

16 PAUL DANDIN: Correct.

17 MAYOR FITZGERALD: I guess if there is an
18 issue that a resident needs, we will reach out
19 directly to you if we get complaints?

20 PAUL DANDIN: Correct.

21 MAYOR FITZGERALD: I know sometimes the
22 complaints come into the police department and
23 it is a little bit of a waste of their time to
24 go to respond to complaints about noise that
25 can easily be resolved between a store owner

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 and neighbor. Do we come directly to you?

2 PAUL DANDIN: Or the store manager and he
3 will forward it to me if I was not on location.

4 TRUSTEE POMBONYO: Can I ask another
5 question?

6 MAYOR FITZGERALD: Absolutely.

7 TRUSTEE POMBONYO: Now you have been here
8 and heard a concern from the audience and a
9 concern that did not seem to be addressed at
10 all or least not for many years. What is your
11 response tonight to hearing that?

12 PAUL DANDIN: That is very terrible to
13 hear. I was not covering the store at that
14 time and I do not operate that way at all.

15 TRUSTEE POMBONYO: What do you do now
16 going forward about that?

17 PAUL DANDIN: So, if a customer has a
18 complaint and bring it to my attention, I call
19 them right away and try to resolve the best way
20 I can.

21 TRUSTEE POMBONYO: Someone brought a
22 concern to your attention. You will look into
23 it to resolve it?

24 PAUL DANDIN: If it was a situation, I
25 will go to the store and make sure there wasn't

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 anything like that. I can promise you,
2 currently now, we don't have any people playing
3 loud music or smoking in the parking lot or
4 anything like that nature.

5 TRUSTEE POMBONYO: Thank you.

6 PAUL DANDIN: You're welcome.

7 TRUSTEE STEWART: Can you provide us with
8 some direct contact information for you so that
9 if there were a future problem, we will be able
10 to contact you directly?

11 PAUL DANDIN: Yes. I have my business
12 cards in my vehicle.

13 TRUSTEE STEWART: That will be great.
14 Thank you very much.

15 PAUL DANDIN: You're welcome.

16 MAYOR FITZGERALD: Thank you. Any
17 questions or comments from the Board? Okay.
18 Thank you for coming in. We're going to
19 consider everything, read the transcript and
20 we'll be back to you.

21 I ask for a motion to close the public
22 hearing and reserve decision.

23 TRUSTEE POMBONYO: So moved.

24 TRUSTEE CHENG: Second.

25 MAYOR FITZGERALD: Miss Walsh, would you

- 5/4/21 - TEAM CAR CARE EAST LLC, d/b/a JIFFY LUBE
#167 -

1 please poll the Board.

2 MS. WALSH: Trustee Pombonyo?

3 TRUSTEE POMBONYO: Aye.

4 MS. WALSH: Trustee Cheng?

5 TRUSTEE CHENG: Aye.

6 MS. WALSH: Trustee Chiara?

7 TRUSTEE CHIARA: Aye.

8 MS. WALSH: Trustee Stewart?

9 TRUSTEE STEWART: Aye.

10 MS. WALSH: Mayor Fitzgerald?

11 MAYOR FITZGERALD: Aye. Thank you for
12 coming in.

13

14 Certified to be a true and
15 accurate transcript of the proceedings.

16

CATHERINE P. MURPHY
Court Reporter

17

18

19

20

21

22

23

24

25